



HOLY FAMILY CATHOLIC PRIMARY SCHOOL

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Summer term - Parent Steering Group meeting: 'You said, we did'

Dear Parents and carers,

Thank you to everyone who joined us for our Parent Steering Group meeting on Friday 4th July. It was a real pleasure to hear your thoughtful suggestions and to receive such kind words of appreciation for the work happening across the school. Your feedback is incredibly valuable and helps us continue to grow and improve. We're excited to share with you some of the key points raised and the steps we're taking in response.

You said	We did
Safeguarding: Why do we have an open Instagram page and not a closed one?	We've chosen to maintain an open Instagram page to help showcase the vibrant life of our school community and to celebrate the achievements and activities of our students . An open page allows us to reach a wider audience, including prospective families, local partners, and the broader community, helping to build a positive and transparent image of our school. That said, we take online safety and privacy very seriously. When posting dates and timings of events, we are careful to share only general information that is already publicly available or non-sensitive . We avoid sharing specific details that could compromise student safety or privacy. For example, we do not post full names of students, and we ensure that any images used have the appropriate permissions.
Catering: What will happen with our current kitchen staff once the new catering company is in place?	We want to reassure you that our existing kitchen staff will remain part of the Holy Family community. The new catering company has committed to retaining our current team , recognising the valuable relationships they've built with our students and staff, as well as their deep understanding of our school's needs and culture. This continuity is important to us, and we're pleased that our kitchen staff will continue to play a key role in delivering high-quality meals and maintaining the warm, familiar environment our students enjoy. We appreciate your support as we work to enhance our catering services while honouring the contributions of our dedicated team.
Summer uniform: Are there any changes to the school uniform?	We'd like to confirm that there will be no changes to the Holy Family school uniform . Parents and carers can continue to follow the existing uniform guidelines, including those for the summer term. We appreciate your continued support in maintaining our high standards of presentation, which reflect the pride our students take in being part of the Holy Family community.

<p>Uniform suppliers: Concerns regarding the professionalism of the staff at the uniform shop.</p>	<p>Thank you for bringing this matter to our attention. We are disappointed to hear about the concerns regarding the professionalism of staff at the uniform shop. As a school, we are committed to ensuring that every aspect of our community's experience reflects our values of respect, care, and high standards. We are currently in active discussions with the uniform shop to address these concerns and explore ways to improve the overall experience for our families. Our goal is to ensure that all interactions at the uniform shop are welcoming, professional, and supportive of our school community.</p>
<p>Payments on Scopay: Would it be possible to add any trips, visits or events ahead of time on ScoPay so that parents can spread out their contributions throughout the year?</p>	<p>Thank you for your helpful suggestion regarding the scheduling of trips, visits, and events on ScoPay. We're pleased to confirm that, moving forward, we will be adding these items as early as possible to allow parents and carers the opportunity to spread out contributions throughout the year. We hope this will support families in planning ahead and make the process more manageable and transparent.</p>
<p>Wrap Around: Would it be possible to pay only for the hour my child attends Wrap Around care and not for the full two hours if they attend a club?</p>	<p>We completely understand the desire for more flexible payment options. However, in order to maintain the quality and sustainability of our Wrap Around provision, we do need to charge for the full session. This is because we are holding a place for your child for the entire period, which prevents us from offering that space to another pupil. Additionally, we must ensure that we can cover staffing costs for the full duration, regardless of how much of the session is used.</p>
<p>Homework Club: Would it be possible to run a Homework Club next year?</p>	<p>We're pleased to share that we are currently exploring the possibility of launching a Homework Club from September. We believe this could be a valuable opportunity to support pupils with their learning in a structured and supportive environment. We will keep parents informed as plans develop and will share further details ahead of the new academic year.</p>
<p>Newsletter: Would it be possible to send the Newsletter out in PDF format instead of the link on Canva as we sometimes want to refer back to previous newsletters but then can't access the old information.</p>	<p>We understand that being able to refer back to previous newsletters is important, and we appreciate you highlighting the difficulty in accessing past editions via the Canva link. In response to this, we will begin sending the newsletter in PDF format moving forward, making it easier for families to save and revisit key information when needed. We're always grateful for suggestions that help us improve communication with our school community.</p>
<p>Sports Day: Would it be possible to review the timings of Sports Day? It was difficult for parents to take 2 days off work if they had children in both KS1 and KS2.</p>	<p>We understand that having events on separate days for KS1 and KS2 can be challenging for working parents, especially those with children in both key stages. We're pleased to share that it is our intention to review and revise the timings for next academic year, with the aim of making the event more accessible for families.</p>
<p>Swimming: Are we able to have a different solution for changing facilities when the children have their swimming lessons.</p>	<p>We currently use both The Space and The Star Suite as designated changing areas. These rooms provide large, clean, and calm environments away from the hustle and bustle of the main school, allowing children to change comfortably and safely. At present, we do not have any additional rooms or facilities available for this purpose. While we've considered other options, using the toilets as changing areas is not something we feel is appropriate or in line with the standards we aim to maintain for our pupils. We appreciate your understanding and are always open to suggestions that help us improve the experience for our children.</p>

Grandparents Day: Can we extend the booking time for a little longer?	We're delighted that this event is so well received by our families, and we're happy to confirm that we will be extending the booking window to allow more time for everyone to secure their place. We hope this will make it easier for grandparents and families to plan ahead and take part in this special occasion.
Stationary for September: What is the rationale of the school for giving stationary to the pupils in September?	Our aim is to ensure that every child has an equal opportunity to succeed , and by supplying stationery to all pupils, we remove any barriers that might arise from unequal access to essential learning tools. This approach also helps to promote a sense of readiness and responsibility, supporting pupils in understanding the importance of being well-equipped for learning—an important step in preparing them for the expectations of secondary school . For families who wish to contribute to this initiative, a voluntary contribution option will be available on ScoPay. Any contributions are greatly appreciated but entirely optional.
There are lots of changes happening around the school. Would it be possible to share more of the changes with families?	Thank you for your question and for recognising the positive developments taking place around the school. We understand how important it is for families to stay informed, and we're pleased to share that we are currently preparing a document that will outline key reminders, expectations, and any changes that families may want to be aware of. This will help ensure everyone feels well-informed and confident as we move forward. We plan to share this document with families closer to the end of term and hope it will be a helpful resource in keeping our school community connected and up to date.
Transition next year: Thank you for the transition meetings and information for the pupils on which staff they will have in September. Would it be possible to have something similar for parents next year?	Thank you for your kind feedback on the transition meetings and the information shared with pupils about their new teachers for September. We're so pleased to hear that this has been helpful. In response to your suggestion, we're pleased to share that we will endeavour to hold a short 'Meet the Teacher' afternoon during the summer term next year. This will give parents the opportunity to meet their child's new class teacher before the start of the new academic year and help build those important connections early on. In addition, we will continue to host our Parent Information Afternoons in September, which provide a further opportunity to get to know your child's teacher and learn more about the expectations and routines for the year ahead. We hope these opportunities will support a smooth and confident transition for both pupils and families.

Thank you once again for your continued support, engagement, and partnership. We truly value the strong sense of community at Holy Family and look forward to working together to make the next academic year even more successful for our children and families.

Kind regards,



Mrs Munnik
Headteacher